

1. Purpose

This Quality Management Policy describes and specifies the operation of Rimage EMEA GmbH, so that the company continuously and successfully meets the requirements relating to the quality of its products and services, and fulfils its obligations to customers, staff, suppliers and other interested parties.

2. Scope

This policy applies to all activities of Rimage EMEA GmbH and covers the following business area:

- Distribution, integration, and support of optical disc and flash publishing and printing hardware, complemented by integrated software, consumables, and support services for complete optical media production solutions.

3. Quality Objectives

The top management of Rimage EMEA GmbH is committed to the following main objectives:

- To deliver services and products that fully comply with specified requirements, as defined in the company's Quality Management System procedures, while achieving favourable outcomes for the company and its customers.
- To comply at all times with applicable legislation, particularly requirements relating to the quality and safety of our products and services.
- To continuously improve the effectiveness of the Quality Management System and our operational processes, so that our services are recognised as high quality in the market.

4. Implementation

In order to achieve the above objectives, Rimage EMEA GmbH:

- implements and continuously improves a Quality Management System in accordance with ISO 9001:2015;
- sets clear and specific quality objectives for each process, which are regularly reviewed to assess progress towards achieving them;
- ensures that the necessary resources (personnel, equipment, infrastructure, etc.) are identified, provided and controlled;
- requires all executives and employees to take an active role, within the framework of their responsibilities and authorities, in achieving the quality objectives, implementing this policy, and driving continuous improvement.

5. Responsibilities

The **Chief Executive Officer (CEO)** is responsible for the overall operation of Rimage EMEA GmbH and determines the company's policy and strategic objectives.

The **Quality Manager** is authorised, in collaboration with company management, to develop, improve, document and monitor the Quality Management System, and to implement any necessary changes following review and approval by the CEO.

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F.01.01	25.06.2025	20.05.2026	001	public	ISO 9001:2015



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6. Management Commitment

The top management of Rimage EMEA GmbH commits to:

- Ensure that this policy is communicated, understood, and applied by all employees of the company as well as by relevant interested parties (customers, suppliers, partners, etc.).
- Guarantee strict compliance with this policy and require its implementation by all personnel.
- Review this policy at least annually to ensure its continuing suitability, adequacy, and effectiveness.

Wiesbaden, 20.05.2026

Place, Date



Dominic Droste-Dornbusch (Managing Director)

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